

AI and Data Governance for a Services Enterprise

Illustrative case narrative

The Virtual CXO provides flexible senior leadership capacity for businesses that need strategy, governance and execution discipline without waiting for permanent CXO hiring.

Context

A technology-enabled services company was piloting AI use cases across functions without clear governance, data ownership or measurable benefits.

Mandate

Virtual CDO + Virtual CISO + PMO to govern AI adoption, data quality, risk and benefits.

Intervention

Prioritized use cases, mapped data owners, defined adoption KPIs, created risk controls and established steering cadence.

Outcomes

Prevented automation sprawl, improved data ownership and created a board-ready AI governance narrative.

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